## NEW WATER BILLS ARE COMING TO YOUR MAILBOX

The Town of Brunswick Water and Sewer Department has converted its utility billing program to UBMAX online. The new program provides an interface for our customers to get information about their bills online, reprint a lost bill and to pay their bill online with credit cards, debit cards or echeck, if so desired.

## **REGISTER ONLINE AT WWW.UB-PAY.COM**

You will need your first post card bill for the necessary information to set up your account. The information entered must match the card information exactly. Please when you pay your bill online, pay only the amount due. Make sure you do not pay the late amount, if you are sending your payment before the due date. Currently the Receiver of Taxes rules only allow the exact amount to be collected.

There is a convenience fee based on \$3.00 per \$100 owed. New York State Law does not allow the Town to absorb these fees, unfortunately. You will be able to see the full service fee prior to submitting your payment.



Because of Covid-19 we are strongly discouraging in person payments. Read the back of your bill for more information. The new bills will be mailed to you in a post card format similar to the image above.

If there is an issue with registering your account, there is a video link in the up right corner of the page presenting the instructions or else you may email the Water Department at Billing@Townofbrunswick.org or call (518) 279-3461 ext. 114

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